

## **Special Service Regulations and Rates**

SPECIAL SERVICES	CODE	MAX. WEIGHT	ONE-WAY CHARGES	LIMITATIONS	REMARKS
ONE PIECE HOLD BAGGAGE UP TO 20 KG	XBAG	The baggage allowance to be carried free of charge is clearly indicated on the ticket.	Hold Baggage € 60 / one way trip up to 20 Kg for one piece	Each checked baggage weight is limited to 32 kg.	If the passenger has no baggage allowance on the ticket and brings 1 piece of hold baggage up to 20 Kg shall be accepted with a fixed rate of $\in$ 60. Excess baggage rules ( $\in$ 15 per excess Kg on one way) shall be applicable for any excess over 20 kg or indicated baggage allowance on the passenger ticket.
BAGGAGE ALLOWANCE	XBAG	The baggage allowance to be carried free of charge is clearly indicated on the ticket.	Excess Baggage € 15 / kg. one way trip	Each checked baggage weight is limited to 32 kg.	
STANDARD SEAT	SEAT	1 PIECE	€ 15 one-way trip		Prior notice is required.
FRONT SECTION SEAT	SEAT	1 PIECE	€ 20 one-way trip	Front section seats are limited between rows 2 and 7 (incl.)	Prior notice is required.
XLEG/EXIT SEAT	SEAT	1 PIECE	€ 30 one-way trip	-	Prior notice is required.
HAND BAGGAGE	HBAG	Per adult/child 8 kg.  No hand baggage allowance for infants	Free of Charge	55x40x20cm., total dimensions max. 115cm.	·
BABY STROLLER / BUGGY	BSCT	1 PIECE / 10kg.	Free of charge	-	
BICYCLE	BIKE	1 PIECE / 25kg.	€ 60 one-way trip	Max. 15pcs per flight	Prior notice is required.
SURFBOARD	SURF	1 PIECE / 15kg.	€ 60 one-way trip	Max. 15pcs per flight	Prior notice is required.
GOLF EQUIPMENT	GOLF	1 SET / 15kg.	€ 60 one-way trip	Max. 40 Golf set per flight on A320 aircraft	Prior notice is required.
DIVING EQUIPMENT	DIVE	1 SET / 30kg.	€ 60 one-way trip	Max. 15pcs per flight	Prior notice is required.
RUBBER DINGHY	SPEQ	1 PIECE / 15kg.	€ 60 one-way trip	Max. 15pcs per flight	Prior notice is required.
PARAGLIDER	SPEQ	1 PIECE / 15kg.	€ 60 one-way trip	Max. 15pcs per flight	Prior notice is required.
SKI EQUIPMENT	SPEQ	1 SET / 15kg.	€ 60 one-way trip	Max. 60pcs per flight	Prior notice is required.
KITE SURF	SPEQ	1 PIECE / 20kg.	€ 60 one-way trip	Max. 15pcs per flight	Prior notice is required.
WATERSKI	SPEQ	1 SET / 10kg.	€ 60 one-way trip	Max. 20pcs per flight	Prior notice is required.
PET IN CABIN	PETC	1 PIECE / 8kg.	€ 60 one-way trip	Only Dog and Cat	Prior notice is required.
PET IN HOLD	PETH	Not allowed	Not allowed	Not allowed	Not allowed due to missing cargo heating system.
SPORTS GUN	SPEQ	1 PIECE	€ 10 / kg. one-way trip	Limited to 20 kg. Prior notice is required.	- Sports guns or hunting rifles and munitions may only be transported with the airline's approval, as hold luggage.  - Weapons must be unloaded, secured and carefully packaged securely in an unbreakable box (e.g. a rifle case).  - Munitions (up to a maximum of 5 kg per person) must be packaged securely and stowed separately from the weapon in the hold luggage.  - Munitions with explosive or incendiary bullets are prohibited from being transported.
UNACCOMPANIED MINOR	UM		€ 70 one-way trip	Max. 4 per flight (5-12 years old)	Prior notice is required.
WHEELCHAIR					
Passenger can walk and use stairs	WCHR		Free of Charge	- The total number and categories of PRMs should not exceed the total number of passengers able to assist them in case of an emergency situation, including emergency evacuation.	Prior notice is required.
Passenger can walk but can not use stairs	wchs		Free of Charge		Prior notice is required.
Passenger needs assistance at all time	WCHC		Free of Charge	- Max. 2 per one floor level exit.(i.e. overwing exits excluded)	Prior notice is required.

- In compliance with international agreements, airline companies are only liable to a limited extent for luggage which has been checked in. Therefore it is urgently recommended that additional travel luggage insurance cover be taken out in order to avoid insufficient cover in the event of damage or loss.

- The transport of sports equipment has to be notified upon booking. Special baggage/equipment is not a part of the free baggage allowance and has to be paid extra. Moreover there is a risk that the transport will be refused due to limited cargo capacity of the aircraft. The carrier rejects all liability for the eventual refusal of import of the equipment by the local customs (mopeds, motorcycles and jet-skis are not transported).

- All special sports equipments must be packed in an adequate package. There is no liability in case of damage while using insufficient package.

- Extraordinary baggage such as buggies, wheelchairs, bicycles, sport equipments...etc meaning all items which are not carried in a suitcase of normal dimensions, are transported at the risk of the traveller. Those special equipments will only be carried in the baggage compartment.

- All other items such as canoes and wind surfboards can not be accepted due to capacity constraints.

- Hoverboards, segways, airwheels, balance wheels, or other portable vehicles that work with a lithium battery are forbidden on our flights, either in the cabin or as hold baggage.